



Welcome to your Home away from Home.

To ensure a fantastic stay for you and future guests, here are some guidelines:

Check-In/Out Times: Please respect check in and check out times. Check-in is after 3 PM and check out is by 11 AM on your last day. If you need some flexibility, let us know in advance and we'll do our best to accommodate.

Security: Our community is gated and very safe with 24 hour security guards. However, we highly recommend that the front and back doors be locked at night and do not leave valuable things outside in the backyard.

Parking: To remain observant of local ordinances, please park within the designated zones: within the driveway or at the open parking lot at the end of the street to the left of the Villa.

Respect the Peace—No Parties: Keeping noise levels down, especially between 6pm and 6am, helps maintain a good relationship with our community and avoids you experiencing any neighbor complaints. Avoid loud noises and music in the common areas, such as the pool and gym areas.

Smoke-Free Stay: Our home is a strict no-smoking zone, which helps us maintain a fresh environment. Please smoke outside only.

No Extra Guests: If you plan to have visitors during the day, no problem. But please make sure the only guests who stay overnight are those listed in your reservation. This helps us follow local ordinances on maximum occupancy and keep our home comfortable and safe for everyone.

Pet Policy: We're a pet-free home, which includes animals of all types.

During Your Stay: In an effort to conserve energy, please turn off the AC when not in use and/or before leaving the villa.

Trash and Recycling: Please ensure all trash is placed in plastic bags. The garbage disposal skip is located at the back of the property. Upon leaving the unit turn left towards the back of the property, walk to the end of the street and walk across the car park. Open large brown door and place bags inside the skips provided. Please dispose of all trash before checking out.

Handling Damages: Accidents happen. If something gets damaged, please let us know so we can take care of it.

Simple Clean-Up: Before you leave, please wash and put away any dishes or kitchenware you've used, so our housekeeper doesn't have any extra work to do when preparing for our next guests. But please don't feel you have to strip the beds or wipe the floors, we'll take care of that!

Emergency Contact: If you need assistance, you can reach Adam Grover at 614-332-0162 or Rachel Grover at 786-877-7043 at any time.

Enjoy Your Stay!